



भाकृअनुप-राष्ट्रीय उच्च सुरक्षा पशुरोग संस्थान
ICAR-National Institute of High Security Animal Diseases

(एवियन इन्फ्लूएंजा ओ.आई.ई. संदर्भ प्रयोगशाला)

(OIE Reference Laboratory for Avian Influenza)

आनंद नगर, भोपाल - ४६२०२२ (म.प्र.), भारत

Anand Nagar, Bhopal - 462022 (M.P.), India



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F. No. 9-43/17-18/NIHSAD (P&S)

Dated: - 05.07.2017

To

Sub:- AMC of RO Machines and Water Coolers on **Comprehensive basis** – reg.

Dear Sirs,

We intend to enter into Annual Maintenance Contract for RO Machines and Water Coolers etc. as per the details given below:-

Sr. No.	Make	Model	No. of Machine
1	Eureka Forbes	60/80 RO WC	03
2	Eureka Forbes	RO25LPH	01
3	Kent	RO Kent Grand Plus	02
4	Kent	KENT ultra	01

Details of Job to be carried:-

Sr. No.	Description	
1.	Preventive maintenance service	Monthly (Checking for desired quality of water)
2.	Breakdown maintenance service	Same day or next day
3.	Replacement of candle, filter, pre filter	Half yearly (Twice in a year) (Third time as and when required)
4.	Replacement of activated carbon filter, carbon block membrances	Once in a year. (Twice when required to maintain quality of water)
5.	Free replacement of work out/exhausted parts with new ones i.e. - UV Lamps - Motors - PCB - Compressor - Solenoid valve - Pumps - All electrical parts - Piping/Tubes, fitting - Gas Charging etc.	When found defective or not in working condition.


Contd.....2

You are requested to send your offer alongwith complete/detailed terms and conditions **on comprehensive basis** for the above Machines. Please note that: -

1. Rates are to be quoted on FOR basis.
2. GST, if any, are to be shown separately.
3. Firm may submit their PAN/TIN/GST number with a copy of proof their of alongwith quotation/offer.
4. Bidder's other than manufacturers shall have 2 years (minimum) experience in repair & maintenance of similar machines in Central Govt/State Govt/PSU's.
5. No advance payment. However, billing payment will be on quarterly basis after completion of period.
6. Replaced parts should be of original make.
7. In case of excessive delay of more than 2 days in service, there would be a penalty of Rs. 100 per day per machine.
8. If any machine remains unattended for more than 5 days then same will be repaired from manufacturer or their authorized service agency and the amount will be deducted from contractor's payment.
9. Repairing work will be carried out in place where machines are located.
10. Old/worn out parts/Membranes have to be returned to Store Section, NIHSAD as and when replaced with new parts.
11. Bidder's may inspect the machine before submitting their offers please.
12. Rates to be inclusive with cartridges, candles, all spares parts, replacement/repair etc.
13. Free replacement of worn out/exhausted parts including ultra violet lamp and rectified spares are included in the AMC
14. Any complaint lodged shall be attended on the same day and in any case within 24 hours.
15. Firm has to deposit 10% of the total value as security money in shape of DD/FDR in favour of **ICAR Unit, NIHSAD, Bhopal** before undertaking the AMC/job and furnishing of agreement on non-judicial stamp paper worth Rs. 500/-.
16. Date & Time of Opening of quotations (Tentative):- 28.07.2017 at 11:30AM.
17. Validity offer – 120 days.

The Proforma Invoice may be submitted upto **27th July, 2017** in a closed envelope duly superscribed.

Yours sincerely,


(S. K. GUPTA)
Sr. Adm. Officer